



Tom Dolan

General Adjuster, East Coast

Professional Summary

Tom has 6 years of experience in research and investigative work, with 3 years' experience as a Senior Research Analyst, prior to being promoted to his current role as General Adjuster. He has extensive experience in risk management and claims handling.

Tom oversees daily operations and reporting for a Lloyds TPA program spanning six years with over \$7 million in settled losses including catastrophe claims, robbery and employee theft losses, and business liability litigation.

Tom is also involved in research & analysis which includes among its program work routine executive-level background investigation, data analysis for U.S. and international security industry groups, and expert witness litigation support.

Contact Information

Office: 540.338.7151 x 1168

[LinkedIn](#)

Qualifications

- Licensed Adjuster in FL GA KY NY OK OR WA (and other reciprocating states)
- California Earthquake Certified (Expires 12/2023)
- Private Security Service Registration 99-315336
- Private Investigator, 11/2014 – Present, RE-0138116
- Virginia Department of Criminal Justice Services, Richmond, VA

Significant Claims Handled

- 2020 Civil Unrest Claims with combined losses in excess of \$4 million.
- Armored carrier theft & robbery claims in the U.S. and internationally, with per-incident loss totals typically falling between \$100k and \$1 million.
- ATM attack losses occurring in and around Moscow with average losses of approximately \$150k to \$200k.
- Assisted in the investigation & settlement of a \$10 million employee fraud loss perpetrated against a multinational auto manufacturer.
- Fire claim which resulted from negligent contractor work and resulted in a loss totaling approximately \$250k between damage to the structure, inventory, business income, and ordinance/law mandates.